



**Nurse First Advice Line
1-800-330-7847**

Keep the phone number close by. Place the magnet on your refrigerator. Put the stickers on your phone and Medicaid ID card.

Call any time you or a Medicaid covered family member is sick or hurt. You will speak to a caring nurse who can help you with your medical problem.

The service is always fast and friendly. We are available day or night—24 hours a day, 7 days a week. The calls are always free and confidential.

The Nurse First Advice Line is for Medicaid covered clients only.

Call Nurse First any time a Medicaid covered family member is sick or hurt. The nurse will ask you some questions about your health and will:

- Advise you about the right place to seek care for your medical problem.
- Help you decide if you need to see your provider, go to the emergency room, or care for your problem at home.
- Provide helpful self-care tips.

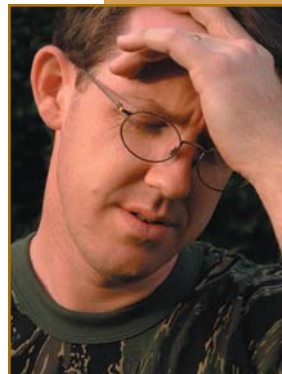
Please do not share the Nurse First phone number with others.

The Nurse First Advice Line is a free service from Montana Medicaid. This confidential service can save you the time and money of an unnecessary trip to the provider's office or the ER. It will help you get the care you need at the right time and place.

This program is operated by McKesson under the direction of the Montana Department of Public Health and Human Services.

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A FREE SERVICE OF MONTANA MEDICAID

Hello, I'm Carol,
a registered nurse.

CALL me when you
are **SICK** or **HURT**.



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FREE and CONFIDENTIAL**

**NURSE FIRST ADVICE LINE
1-800-330-7847**



Nurse First is an Advice Line to call when you are sick, hurt, or have health care questions.

A registered nurse will answer your call, and help you over the phone. You receive fast, friendly medical advice without leaving your home.

Montana Medicaid provides this service to you for **Free**. Nurse First can:

- Save you time and money.
- Answer questions you may be afraid to ask your medical provider.
- Help you decide how to care for a sick child.



When should you call?

You can call Nurse First any time of the day or night—24 hours a day, 7 days a week.

The nurse can help:

- When you or a loved one is sick, hurt, or have medical questions.
- **Before** going to your provider or making an appointment.
- **Before** going to the emergency room.*
- With advice on helpful self-care information.

* If you believe your condition is life-threatening, call 911 or your local emergency services.



The nurses support your medical provider. They:

- Have lots of experience.
- Can help you make decisions before looking for transportation or making a long trip.
- Provide advice that can save you money.



The nurses can help you with problems like:

- Vomiting or upset stomach
- Cuts, minor burns and scrapes
- Colds and coughing
- Dizziness and headaches
- Sore throats and flu
- Back pain
- Crying or hot baby
- Fever
- Ear ache
- Just feeling bad but you don't know why



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